

PRESS RELEASE

Arriva Midlands & Shires

16th May 2016

Green Line gifts its greatest ever commuter after a fabulous thirty years

Green Line had a surprise for one of its customers this week, after they celebrated an impressive 30 years of commuting on-board the Luton to London coach.

Jaqueline Andrews, who works as a legal PA in central London, was surprised on her morning journey on 13th May by the Green Line team who wanted to give her a huge thank you for being one of their most frequent and loyal passengers, presenting her with a special balloon, bouquet of flowers and a bottle of bubbly as a token of their appreciation.

“For those who choose to work in London, I cannot recommend the coach enough as a relaxing way of commuting,” explained Jacqueline, who lives in Luton. “You are guaranteed a seat, its cosy enough to have a kip (which is vital when you work a long day), and you can get to watch the world go by too. What I don’t know about the M1 and its traffic patterns is probably not worth knowing!

“This service has been reliably and safely getting me to work all these years, I have made some amazing friends, there is a little commuting family, and when there is snow, flooding, road closures, accidents, come hell or high water they will find a route to get you where you want to go.”

Jacqueline initially opted for the coach as it stopped was outside her very first office on Buckingham Palace Road. She added: “My brother also started work in London at the same time and he opted for the train instead, but it wasn’t for me. It’s twice the price, there’s rarely a seat and working in Central London means you need a long, crowded tube journey too.



“As long as I continue to work in Westminster, I will commute this way. The one thing that gets me out of bed with the dawn chorus is knowing that I can have another sleep again soon on the coach. For the drivers on the commuter rota it must be like driving a great big communal bed.”

Giving her the flexibility she needs to work the hours required within her career, Jacqueline also appreciates that 24/7 nature of the services allows her to enjoy all the social aspects that London has to offer without the worry of getting home.

She concluded: “The drivers that have cheerfully and safely transported me ‘to and fro’ all these years, especially after the parties, of which there have been many, and I can’t thank them enough for their kindness and all chats we have had, even if they were about the fortunes and misfortunes of Luton Town FC. Long may the 757/755 keep serving my home town!”

Linsey Frostick, General Manager for Arriva, which operates the Green Line 757 service, said: “Jacqueline is the perfect passenger, and it continues to be a pleasure having her on-board. We can’t quite believe it’s been 30 years since she first hopped on a Green Line coach, but we know how much she likes a celebration, so it seemed only right we do something to show her our gratitude. We hope she enjoyed her surprise and wish her many more happy years of commuting!”

For more information or to find timetables, please visit www.greenline.co.uk

Ends.

For further press information and images please contact:

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For media enquiries outside of office hours, Arriva can be contacted via its 24-hour media pager service on 0762 392 0615.

Notes to Editors





Arriva UK Bus is part of Arriva plc, one of the largest passenger transport providers in Europe, employing some 54,500 people and delivering more than 2.2 billion passenger journeys across 14 European countries every year. It currently operates a fleet of some 5,900 vehicles in the UK alone, providing services in the North East, North West and South East of England, Yorkshire, the Midlands and Wales.

In addition to the Arriva-branded networks, it also operates locally branded bus services including Hinckleybus, Yorkshire Tiger, Network Colchester and Green Line, which provides regular coach services between central London and the Home Counties.

In 2010, Arriva was acquired by Deutsche Bahn, and is now responsible for the growth and development of all Deutsche Bahn's regional passenger transport outside of Germany.

