

For all ARRIVA Bus Travel
Enquiries, telephone



(Open 7am until 9pm daily)

Or call into our Bus Shops at
BLYTH Bus Station

NEWCASTLE, Haymarket Bus Station

For more information please visit

www.arrivabus.co.uk

CONDITIONS RELATING TO ARRIVA TEEN CARDS

ARRIVA Teen Cards are available for use by any person from the age of 5 years to 17 years inclusive and by those of 18 years up to 31st January after their 18th birthday. They may be used after 1800 on Mondays to Fridays, at any time on Saturdays, Sundays and Bank Holidays and after 0900 during most school holiday periods. They are valid on **ARRIVA** buses operating to and from County Durham, Darlington or the Richmond area except for special seasonal services X60 and X61, Moorsbus and routes X24/X27 to the MetroCentre, Gateshead.

ARRIVA Teen Cards may **NOT** be used on vehicles operated by any other company (except where that operator has made special arrangements for them to be accepted) or on certain special services operated from time to time under local authority contract conditions.

ARRIVA Teen Card holders are charged half the adult single fare subject to a specified maximum single fare (currently 60p). There are **NO** Teen Card return fares. To qualify for the **ARRIVA Teen Card** travel rate, the valid **Teen Card** must be presented to the driver as you board the bus on each journey and must be shown to any Company official at any time when requested.

ARRIVA Teen Cards must carry a recognisable passport size photograph of the person to whom it was issued and they are not transferable between persons. Damaged or worn Teen Cards will be replaced free of charge but only if they are surrendered and new photographs supplied. **Please note that a £10 fee will be charged for any replacement cards if the original is not returned.**

ARRIVA reserves the right to refuse to issue an **ARRIVA Teen Card** or to replace any card which may be withdrawn following misuse (or alleged misuse) or which is (or is claimed to be) lost and also reserves the right to alter the conditions of issue or use should it be considered necessary for any reason.

Applies from July 2007

Arriva buses. Here to take you there.

Teen Card

In County Durham, Darlington & Richmond
for young people up to 18 years of age



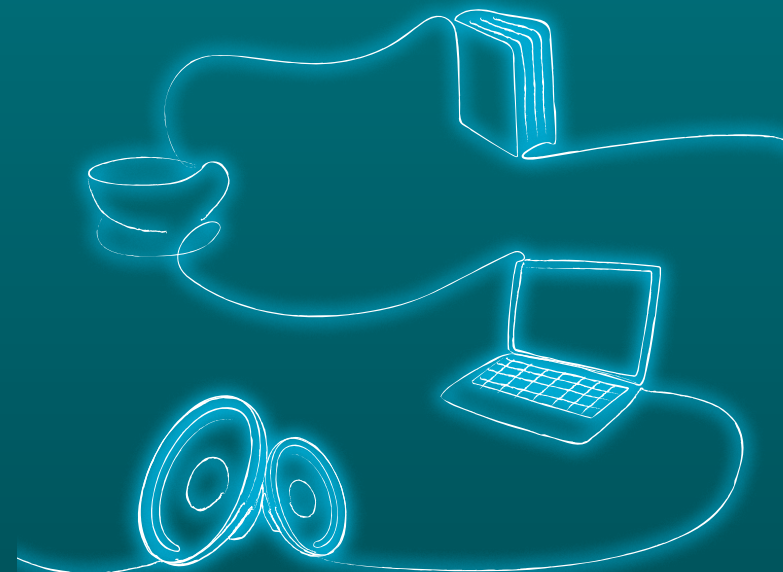
For more information
on bus times and fares call:



For more information about Arriva and our
services, why not visit www.arrivabus.co.uk



Information shown in this publication is correct at July 2008,
but may be subject to alteration without notice.



arrivabus.co.uk



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The Arriva Teen Card - The only card to be seen with 60p Maximum Single Fare for children and all young people up to 18 years of age

The Teen Card

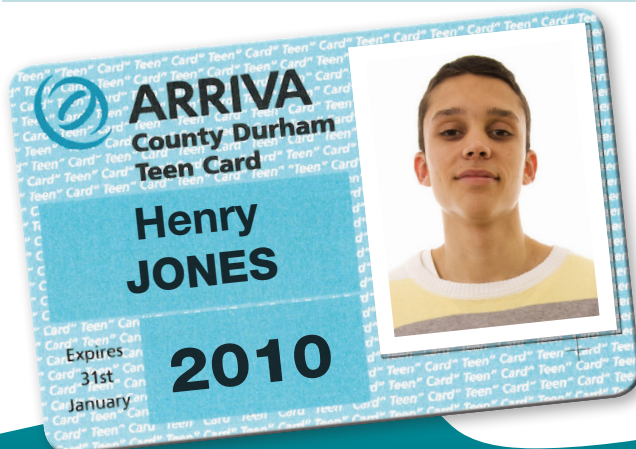
The Arriva Teen Card is a must for all young people living in County Durham, Darlington or the Richmond area. It allows reduced travel on most of our services in these areas at off-peak times and during most non schooldays. Any young person up to the age of 18 can get a Teen Card and you don't have to live in these areas to get one. You can use your Teen Card up to the 31st January after your 18th Birthday.

But where can I go?

You can travel on all Arriva services starting and/ or finishing in County Durham, Darlington or the Richmond area (inc. services X26 & X27) except for special summer services X60 and X61, Moorsbus and routes X24/X27 to the MetroCentre, Gateshead.

And when can I use it?

You can use your Teen Card after 6pm on Monday to Friday, at any time on Saturdays, Sundays and Bank Holidays. You will also be able to use your card after 9am during most school holidays.



How much will I have to pay?

The great news is that Teen Card holders are only charged at half the adult fare up to a maximum of 60p. So, no matter where you're going or how far it will only be a maximum of 60p! There are no return tickets available with your Teen Card.

How can I get one?

Please complete the Application Form in this leaflet, enclose two up to date identical passport size (approx 40mm x 30mm) photographs of yourself and proof of your date of birth. This will normally be a photocopy of your birth certificate. Send these together with a £5 cheque or postal order payable to **Arriva North East** to:

Teen Card Section, Arriva North East, Admiral Way, Doxford Business Park, Sunderland SR3 3XP

Your **Arriva Teen Card** will then be posted to you and should land on your doorstep within a few days.

What happens if I lose my card?

Unfortunately, you will have to pay a further £10 if you lose your card and need a replacement. Just pick up a new Teen Card leaflet, fill in the application form and include some new photos. If possible, please quote the reference number on your original card.

My card gets damaged... what now?

If you need a replacement, please return the card with a letter and a new photograph and we will be happy to send you a new card free of charge.

Application Form

Surname (Block Capitals): _____

First Name(S): _____

Address: _____

Postcode: _____

Daytime Telephone No: _____

E-mail Address: _____

Date of Birth: _____

Please note that the following items **must** be enclosed with this application:

- a) Two **identical** passport style photographs
- b) Proof of date of birth eg, **copy** of birth certificate or passport
(please do not send originals as they will be returned to you, by post, at your own risk)

I confirm that I understand and accept the conditions of issue and use of my **ARRIVA Teen Card** as shown on the back of this form and that it may be withdrawn if found to be used (or attempted to be used) in contravention of these conditions.

Full Signature: _____

Signature of Parent/Guardian (if applicant is under 14 years):

Full Signature: _____

- If you would like us to send to you a copy of your local bus timetable, please place a tick the box.

Leave this box blank - for office use only